RAG Guidance				
RED	Milestone not achieved a	nd/ or risks threaten future performance. Remedial action is required.		
	Milestone only partly achi	eved, but identified problem has been resolved and performance will be	1	
	met.	•		
AMBER	or			
		future performance has been identified.		
GREEN	Milestone met and no futu	·		
Contents navigation			7	
Property crime with a specia	l focus on burglary			
Anti-social behavior				
Violent crime with a special	focus on DV			
Focus on the places where o				
Reduce repeat victimization				
Building reassurance and co	onfidence			
Property crime with a s		irv		
What we said we would do		Q4 Plan	Q4 Performance update	Q4 RAG
Develop a strategy that	Police Simon Causer	Clear governance arrangements for SAC tactical tasking menu for Burglary	Complete and owned by the DCI	
incorporates the following		and Robbery on shared drive		
strategy and tactics		Carry out Commissioner's 'Big Win' day to deny criminals access to roads.	numerous operations carried out under big wing targetting	
Disrupt organized criminal	Police Simon Causer	Run property road shows tro identify crime victims.	Completed	1
networks				
Targeted crime prevention	Police Simon Causer	Media campaign re property marking, UV pens provided by SNT.	MOPAC fund has provided more of this equipment and this	
campaigns		CSEG to support targeted Winter burglary prevention program.	CSEG has supported winter burglary campaign by providing	
			CSEG has supported winter burglary campaign by providing	
			targeted information to vulnerable communities including	
			learning disabilities, BME and Faith Groups.	
ntelligence led approach to	Police Simon Causer	Monitor prison release linking in with crime patterns post release	IOM is now managing this	
burglary hotspots	Folice Simon Causer	Monitor prison release linking in with chine patients post release		
surgiary notspots		Create a drive to report all IMEL numbers and correcout black and unblack	This is done in sustady when pricepars are backed in and	-
		Create a drive to record all IMEI numbers and carry out block and unblock	This is done in custody when prisoners are booked in and	
.		checks	done when people report their phones stolen. Follow up	-
Crime prevention advice to	Police Simon Causer	Crime prevention 'burglary packs' to be provided to every victim.LBB safer	This is part of daily business and performance is monitored	
victims and householders		houses team to target vulnerable victims	at a monthly meetin	
Encuring rapact affanders		All burglary offenders to be considered for financila investigation and asset		
Ensuring repeat offenders		o ,	In place	
are brought to justice		seizure		
Co-coordinating powers	Police Simon Causer	Mandatory burglary training for all team officers on primary and secondary	Done	
across agencies to best		investigations.		
solve the problem				
Anti- social behavior				
What we said we would do	Lead on update	Q4 Plan	Q4 Performance update	Q4 RAG
Proactive approach to fly-	LBB	Communication regarding LBB approach to bulk waste. The aim is to raise		
tipping, fly- posting and	Steve Murrant	awareness of fly tipping penalties and will include a success story on Ward		
graffiti through Council's			New proposals for 2013	
JI AINTI THIOUUN COUNCILS		Success will be nil grrowth in Fly tipping reports (reversing the trend in 2012		
PIT		for a growth in reports)and a10% increase in stat notices	This target was acieved	

		Payback with Probation and discuss plan to get PIT officers to identify		
		projects.	Completed ongoing 2013	
		19% of all Fly-tips in 2011 were sent to the PIT to investigate. This will be		
		increased to 25% in 2012, with a focus on large Fly-tips to assist		
		enforcement work where possible. The process for allocating work to PIT		
		vs. Street Scene teams will need to be reviewed by PIT manager to achieve		
		this.	Target achieved April 2011 March 2012 1450 compared to A	
			Complete	
Sofoguarding	LBB	Agree a set of reccomendations from ASB vulnerable adults review and	Complete	
Safeguarding	Steve Murrant	implement throughout rest of financial year.		
			Now addressed in the new BASBAG monthly meeting	
		Review risk matrix assessments for PIT ASB cases. Ongoing identification		
		of projects and feedback to SNT ward panels.	Risk assessment matrix reviewed and identification of issues	
Ensure street drinking/	LBB	Refresh Intel on known street drinkers and make ongoing referrals. Liaise		
alcohol related rowdy	Steve Murrant	with DAAT to discuss engagement progress.		
behavior is tackled			New instructions to be issued in respect of street drinkers and	
		Target all identified street drimkers to have received a referral to support		
			As above	
		Survey business/ licensed premises owners and transport staff (in above		
		problem areas) regarding levels of concern, impact upon alcohol related		
		rowdy behavior on business and staff. SNT to do street briefings targeting		
		business communities.	To be part part of the environmental audits within action days	
		Regular identification of any licensed premises making calls relating to		
		rowdy behaviour. Refer premises to Licensing Team for review. This can be		
		incorporated as part of repeat victim work.	As above	
Identify perpetrators of	LBB	Agree and implement partnership process for breach of an ABC. This will		
ASB at the earliest	Steve Murrant	also show those who have breached their conditions and the action taken		
opportunity to agree set of		by partnership agencies	Awaits new directive from iminnent legislation	
outcomes for residents.		24 young people referred to TYS or Family Focus.	Ŭ	
			On going projects to be reported in quarter 4	
		Enforcement protocols agreed and implemented.		
			Imbedded in daily working practice	
Improve governance	LBB	Recommended Governance arrangements in ASB Needs Analysis to be		
arrangements	Steve Murrant	accepted/ amended by partners.	Awaits new legislation	
		Subject to Home Office White Paper.		
_			Awaits new legislation	
Ensure every report	LBB	Launch of e form on LBB website and ask other partners to advertise it.		
followed up and customer	Steve Murrant	Success will be residents using e form to report ASB. Steve Murrant to		
informed of		report.		
progress/outcome.			This has been launched and e-form ASB reports are being re	
Identify repeat victims and	LBB	Process for identifying repeat victims to be agreed by MAOG.	This is now part of the on going business of the BASBAG	
prioritise multi agency	Steve Murrant	Success will be a reduction in the number of repeat victims in 2012/13 (617		
problem solving		identified in 2011, accounting for 12% of victims).		
		Success will be all High Risk 302's being reduced in risk within 2 weeks		

Reduce arson	Outcomes for 2012/12 presend as . The LEP in Pernet will sim to reduce	
Reduce arson	Outcomes for 2012/13 prposed as : The LFB in Barnet will aim to reduce	
	arson incidents(all deliberate fires) in 2011/12 to below 254. The LFB in	
	Barnet will aim to reduce deliberate dwelling fires in 2012/13 to below 14.	
	The LFB in Barnet will aim to reduce deliberate road vehicle fires in 2012/13	
	to below 39	TBR at SCB
	The LFB in Barnet will aim to reduce deliberate fires on grass and open land	
	in 2012/13 to below 80	
		TBR at SCB
	The LFB in Barnet will aim to reduce deliberate rubbish fires in 2012/13 to	
	below 81	
	· · · · · · · · · · · · · · · · · · ·	TBR at SCB
	The LFB in Barnet will aim to reduce deliberate fires in non domestic	
	buildings in 2012/13 to below 18.	TBR at SCB

Reduce arson		Outcomes for 2012/13 prposed as : The LFB in Barnet will aim to reduce arson incidents(all deliberate fires) in 2011/12 to below 254. The LFB in Barnet will aim to reduce deliberate dwelling fires in 2012/13 to below 14. The LFB in Barnet will aim to reduce deliberate road vehicle fires in 2012/13 to below 39 The LFB in Barnet will aim to reduce deliberate fires on grass and open land in 2012/13 to below 80 The LFB in Barnet will aim to reduce deliberate rubbish fires in 2012/13 to below 81 The LFB in Barnet will aim to reduce deliberate fires in non domestic buildings in 2012/13 to below 18.	TBR at SCB	
Violent crime with a spe		tic violence		
What we said we would do	Lead on update	Q4 Plan	Q4 Performance update	Q4 RAG
Increase awareness of DV across agencies and residents through media	LBB Manju Lukhman	There will be an International Women's Day Event organised for 8th March 2013.	A successful Safeguarding Month and 'End Violence against Women' Month for the November month of action took place with the DV Forum. Over 11 DV events were organized and delivered. This included the Launch of Solace Women's Aid, seminars on the perpetrator service, complex cases and rape and sexual violence, to name a few. TBR by Manju	
			TBR by Manju	
Implement the North London Rape Crisis Centre Service	LBB Manju Lukhman	The NLRC service has been in operation with the other seven North London Boroughs that have signed up to this service in 2011. It is being provided by Solace who is rolling out services in all of these boroughs to support women and girls aged 14 years and upwards. To provide a service for victims who experienced sexual violence or rape, that took place in the past or recently. This service takes place from two outreach sites in Barnet, namely; at the Jewish Women's Aid offices (JWA) and Chipping Barnet Library. Services include; counseling, individual and group, advocacy, therapies and confidence building. The current provision is being funded by the GLA and a Variation Contract of Agreement has been signed by Barnet to contribute to costs to continue with this service. Between December 2010 and December 2011, Barnet received 38 referrals. On going work.	Boroughs to continue to fund this service from 2013/2014. There is a part financial contribution from the boroughs as well as the GLA to support this service.	
		the work and Barnet is part of this group to oversee the work delivered by the provider. On going work	The Steering group will continue to meet to monitor the work and progress of this service.	
Develop and implement perpetrator services	LBB Manju Lukhman	A new service has been commissioned to provide this service to start from 1 st April 2012. This has been funded for two years. This period will see the set up and establishment of this service, the logistical operations, the communication, the referral pathways and links with agencies.	The Perpetrator service has been well publicized and promoted in the borough. The number of referrals have been increasing to the main adult programme, the partner service and the young person's programme, namely the YUVA	
		The project will be allocated a Portfolio Manager that will assess all the performance monitoring data, targets and objectives are being reached. There will be an on going evaluation of the service.	LB Harrow are also accessing this service. There has been on going training, promotion and publicity within the borough by SWA and DVIP.	

Ensure safe and effective	LBB	A Safer Families Project is a specific early intervention project within	The Safer Families Team are leading on organising
interventions at earliest opportunity	Manju Lukhman	Children's services. It comprises of three DV workers who work at various children centres in the borough, and offer specialist services at 3 Children's centres. It is aimed at identifying children and families where domestic	resources (staff) for an additional programme, called Community Programme. This is intensive work with children on DV issues. There is free 3 days training available for practitioners with AVA a national organisation, Against Violence and Abuse; to be able to roll out this programme.
			There are specialist services at 2 Children Centres, namely Newstead and Hyde and drop ins and outreach services in 5 other children centres are provided by the DV workers.
		In 3 of the Children's Centres they offer an 8 week DV Specific Parenting Group, with crèche provided from two of the Children's Centres (using the Parent component of the Sutton Programme). This is provided by a contract with our local Home-Start, and co-run with Barnet's DV Workers	In 2 centres the Parenting Group is operating as outlined.
		mother-child or parent-child relationships e.g. through creative play sessions, art activity and workshop activities for the parents, while the children engaged in play activities with the childcare workers (e.g. on safety in the home, housing and welfare rights advice etc)	The Stay and Play have been replaced by drop ins for mothers at sepcific times in 5 CCs. Extensive outreach work is part of the DV workers remit.
		This Project works with children up to age of 11yrs, and will work holistically with the family if there are older children in the household; however, cases involving violence involving teenagers generally are signposted to our colleagues in the Youth Support Service. This work will continue.	
			The Social Care DV workers support DV cases of a higher threshold and the introduction of the MASH model will streamline and arrange speedy interventions for cases with safeguarding issues. Update
Safeguard the needs of young people and	LBB Manju Lukhman	Hyde, Underhill and Newstead. Ongoing	The DV Coordinator and the MARAC Coordinator roles will be placed under the Safeguarding Division of the Children's
vulnerable adults whose lives are affected by DV		In addition, there is the Barnet Safeguarding Children's Board and Safeguarding Adults Board and the Multi Agency Risk Assessment Conferencing (MARAC) process that meets every three weeks, to support high-risk DV cases. Within this support is established if needed specifically to work with young people and vulnerable adults.Ongoing	
	LBB Manju Lukhman	The Police work to ensure that the criminal justice process is effective when it comes to supporting DV victims and arresting perpetrators.	The Police are being restructured nevertheless, the Community Safety Unit are still in place to support DV cases.
		There is the MARAC process that has a specialist MARAC Coordinator and MARAC IDVA supporting clients.	The MARAC Coordinator role has been approved to be a full time post, this will start sometime before the end of the
		Domestic Violence Court Steering group, which includes the police and the council. That looks at the cases that may have incurred barriers and obstacles so that these are analysed and addressed.	The Specialist IDVA role was commissioned in December 2012 to the existing DV provider, Solace Women's Aid. This is a 2 day part time post attached to the SASS service and will support the specialist domestic violence court (SDVC) at Hendon magistrates court.
			Update re IDVA support for the MARAC and SDVC maybe reviewed under the newly commissioned structure

Ensure integration with family focus project	LBB Manju Lukhman	The Family Focus Team (FFT) came into effect in September 2011; it was previously known as the Parenting Support team. The team includes 24 practitioners from a range of multi disciplinary backgrounds. They worked to support families with multiple needs early, to prevent an escalation of problems. This includes working on DV cases and using the existing structures, such as sign posting to a specialist DV agency. On the 12 th March 2012, the FFT was integrated with the Intensive Family Focus Team and have become part of the Troubled Families Team. Mr	Stuart Collins is the Head of Family Support and Early Intervention and Prevention Team, which encompasses the Troubled Families work. The Family Focus Team has 36 practitioners, 6 seniors and 1 team manager. There are currently 443 troubled families cases and DV features in some of these cases. The inclusion of the EIP division will
Promote use of MARAC	LBB Manju Lukhman	Stuart Collins is the Interim Head of this Team. The MARAC meeting takes place every 3 weeks and a number of referrals and cases are listed at each one. The numbers of referrals are being recorded on a quarterly basis and we have received 167 cases, until 14 th of March 2012 (mid fourth QTR). Emergency MARAC meetings are called when necessary.	The MARAC Steering group meet quarterly and the MARAC meeting every three weeks; these are both chaired by the police.
		A number of MARAC training sessions have started for multi agencies and will continue until end of March 2011. These have been well attended and have led to a steady increase of referrals coming through.	The MARAC Training programme is being delivered till March 2013, then new dates will be scheduled monthly. If agencies request in house training this can be arranged.
		LBB have worked closely with Coordinated Action against Domestic Abuse (CAADA) the body that oversees and guides all the MARACs. They have acknowledged the improvement made thus far.	CAADA have just completed an assessment of LBB's MARAC work, an action plan will follow the recommendations and actions.
		North London Rape Crisis (Solace) are also part of the MARAC meeting process	CAADA have been commissioned to carry out a distinct evaluation of the MARAC from a 12 month period, to assess if interventions have been successful.
		A MARAC Steering Group has been established to oversee the operational and strategic work of the MARAC, addressing issues such as practice, referrals and focussing on low referrals. This includes all the key partners and is chaired by the Police. They include DAAT, police, housing, health, mental health, probation, IDVA services and children services; in addition to any other partners that wish to join.	MARAC Steering group and MARAC training to contine update TBR
		An action Plan will be devised for the group To regularly present MARAC data to the DVF and DVOPS group. To meet on a quarterly basis.	

What we said we would do	Lead on update	Q4 Plan	Q4 Performance update	Q4 RAG
Share information to	Police Simon Causer	Discuss feasibility of quarterly meet up with RSLs to help assist with		
dentify priority areas for		referrals to Problem Solving Group.	The RSLs are brought into the BASBAG to share this data an	1
ntervention		Fortnightly intelligence Meeting attended by police and partners.	inplace	
		Borough tasking Crime group meeting Bi Weekly attended by police and		
		partners.	in place	
		Information sharing agreements reviewed and in place.	in place	
Tackle crime in those areas	Police Simon Causer	Fortnightly intelligence Meeting attended by police and partners.	embedded as part of business	
hrough multi agency		Borough tasking Crime group meeting Bi Weekly attended by police and		1
irrangements		partners	embedded as part of business	
		Tasking of police and Local Authority PIT teams	embedded as part of business	
		Partnership approach with SNT's	embedded as part of business	
0	LBB and Police	Fortnightly intelligence Meeting attended by police and partners.	As above	
particularly in regeneration	Steve Murrant and Simon	Borough tasking Crime group meeting Bi Weekly attended by police and		1
ireas	Causer	partners	As above	
		Tasking of police and Local Authority PIT teams	As above	
		Partnership approach with SNT's	As above	

		Cricklewood Tri Borough community improvement programme	As above	
Intelligent use of CCTV to	Police Simon Causer	Fortnightly intelligence Meeting attended by police and partners.	embedded as part of business	
deter and investigate crime and ASB		Borough tasking Crime group meeting Bi Weekly attended by police and partners	embedded as part of business	
		Fast time communication via radio with CCC / IBO	embedded as part of business	
		Partnership use of Local authority owned but MPS maintained portable CCTV equipment.	embedded as part of business	
Ensure town centres are	LBB and Police	PIT to continue to deliver town centre action plans.	Borough wide CDZ has been implemented	
safe and attractive, street	Steve Murrant and Simon	Fortnightly intelligence Meeting attended by police and partners.	embedded as part of business	
drinking and disorder from licensed premises are tackled	Causer	Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.	embedded as part of business	
Priority Intervention Team	Police Simon Causer	Fortnightly intelligence Meeting attended by police and partners.	Inplace through BASBAG meeting. Environmental Audits wil a	
to tackle environmental crime in identified hotspots		Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.		
			In place	
4		Partnership approach with SNT's	in place	

What we said we would do	Lead on update	Q4 Plan	Q4 Performance update	Q4 RAG
Integrated and consistent	Police Simon Causer	Dedicated police ASB unit reviewing all ASB calls received by police daily	-	
support to victims of ASB		and the process in place to support this.	Additional police staff have been put into a compliance and su	u
and tracking their cases		Partnership agreed Risk assessment matrix.	This is managed by SN cluster Inspectors	
g		Contact to vulnerable and repeat victims undertaken by police and Local		
		authority PIT team recorded on 302 problem solving documents.	Additional codes on the police crime reporting system have b	e
		Fortnightly intelligence Meeting attended by police and partners.	embedded as part of normal business	
		Borough tasking Crime group meeting Bi Weekly attended by police and		
		partners. Meetings to assess listed problems and task plan owners.	embedded as part of normal business	
Crime prevention advice to	LBB and Police	Vulnerable victim visits (ASB and Burglary) undertaken by MPS and Local		
prevent repeat property	Steve Murrant and Simon	Authority PIT team.	Part of the Winter Burglary Campaign	
crime	Causer	Local authority safer homes advice and visits.	Care and repair scheme from EH on going	-
Commissioning effective	LBB	Solace have been awarded a 2 year contract (2012/13 – 14) Domestic		
DV services including	Manju Lukhman	Violence contract for:		
funding a DV perpetrators		1. Advocacy and Support Service		
programme		2. Refuge provision		
p. • g. a		3. Perpetrator service	The DV Commissioned service is operating very well and the	r
		The DV coordinator is currently finalising the service specification and		
		performance targets with Solace, with a go live date for 1 April'12.	A decision will be made as to whether extend the contract for	
		In addition, exit interviews have been conducted with existing DV providers		
		to close by end of March 2012.		
Better management of	Police Simon Causer		This has been replaced by the IOM project Michael Kelly to re	Э
offenders to stop them		MPS YOT working in partnership with Local Authority YOS.		
reoffending		IOM driven activity and processes	IOM report by Michael Kelly to SCB	
Bringing offenders to	Police Simon Causer			
justice swiftly and				
supporting victims				
Counselling and support				

What we said we would do	Lead on update	Q4 Plan	Q4 Performance update	Q4 RAG
Publish a communications strategy	LBB Sue Cocker	Currently being drafted; Burglary, Domestic Violence and ASB to have planned campaigns throughout the year.		
		Community Barnet (CSEG) will contribute to the development of the communications action plan by promoting exiting communications channels	SCPB meetings are publicized through the CSEG newsletter and a summary of key issues provided. Other Community Safety initiatives publicized through twitter and CSEG website. Over the last 6 months twitter followers have increased from 37 to almost 250. Arranged for Community Safety representative to give presentation on Community Safety to voluntary sector on the 30th of November. Workshop attended by around 20 people. Public meeting on the 24th covered by local press.	
		CSEG to organize public meeting on Policing during the Olympics	CSEG is contracted to deliver 4 public meetings a year. 2 have been held including Policing and the Olympics meeting. 1 is planned for the 29th of January and 1 still has to be arranged.	
Inform residents when we have done what they ask	Police Simon Causer	MPS and partnership actions and results fed back into WARD panels (CAP)	Through the local media strategy good news stories are fed b	
		MPS media team publicizing good new stories and successes via external media and social networks. Monthly Community engagement panel	Through the local media strategy good news stories are fed b);
		SNT public meetings, surgeries, street briefings and through their websites.	This is part of normal business activity	
Use SNTs to provide visible reassurance and engagement and better access to the Police		Fortnightly intelligence Meeting attended by police and partners. Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.	This is part of normal business activity This is part of normal business activity	
		Ward panel priorities, actions recorded on 302 problem solving documents. Partnership street briefings, surgeries and meetings. All pre publicized.	This is part of normal business activity This is part of normal business activity	-
		Local authority PIT victim visits and reassurance patrols either solely or jointly with SNTs	This is part of normal business activity. This will be enhanced	
Develop a programme for		Local authority safer homes advice and visits. Vulnerable victim visits by police and local authority.	On going business On going business	-
advice to vulnerable people and premises, giving sound			On going business As above	
security advice		Partnership problem solving process in place. This includes a shared Risk matrix, Bi weekly review meetings and set review dates for individual problems led by risk grading.	AS above	
		CSEG to establish targeted work with children and young people	Youth Crime conference in partnership with Catch-22, LBB and Barnet Police has been arranged for 26th of March. Discussion topics will include Tazer, Stop and Search and Domestic Violence. Borough Commander due to attend.	
and Community Action	Barnetborough Watch Paul Hammond	SLT attendance at monthly CSEG meetings	CSEG meetings being regularly with attendance by Police to give crime updates. CSEG meetings are bi-monthtly.	
panels (CAP) with the Barnet Community safety Engagement Group to ensure widest possible			Golders Green SNT to give presentation at the meeting 29th of January, arranged to attend the Colindale CAP in February, have arranged to have a joint meeting with SNT and Troubled Families unit March.	

access to police and council to discuss community safety		CSEG to contribute to a dedicated development programme for Barnet Borough Watch and Community Action Plan.	Regular project meetings in place, development team is working on bids for addition funding to carry on the scheme post 2013, training needs analysis is being sent to NW Coordinator, website and leaflets for publicity being developed. I am part of a pan London Steering Group Council which develops good practice in Community Based Community Safety development- I have provided updates on Pan London issues for LBB. I am booked to discuss links with Barnet Homes and our SLA.	
Encourage Neighborhood watch champions to patrol	Barnetborough Watch Paul Hammond	Ongoing SNT / Partnership engagement through CAP meetings and CSEC.	see above	
with PCSOs		CSEG to contribute to a dedicated development programme for Barnet Borough Watch and Community Action Plan.	see above	
Improve the public realm of Barnet ensuring it is safe, clean and green	LBB and Police Steve Murrant and Simon Causer	Fortnightly intelligence Meeting attended by police and partners. Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners. Ward panel priorities and actions recorded on 302 problem solving	On going business As above	
		documents allowing stakeholders, MPS and other partners to be held accountable. Partnership street briefings, surgeries and meetings. All pre publicised. Local authority PIT victim visits and reassurance patrols either solely or jointly with SNTs	As above On going business As above	
		Partnership problem solving process in place. This includes a shared Risk matrix, Bi weekly review meetings and set review dates for individual problems led by risk grading.	As above	
Work in partnership to make our town centres safe and attractive	LBB and Police Steve Murrant and Simon Causer	 Partnership problem solving process in place. This includes a shared Risk matrix, Bi weekly review meetings and set review dates for individual problems led by risk grading. Fortnightly intelligence Meeting attended by police and partners. Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners. 	On going business As above	
		Local authority work on 5 action plans in partnership on Burnt Oak, Talley Ho, Edgware, Cricklewood and Golders Green Town centres.	As above To be reported in quarter 4	





